

Security @ Repton Park

Newsletter - Update

May 2020

Firstly we hope this newsletter finds you well and you are bearing up under these unusual circumstances. First Port and Sentra continue to work in close collaboration and we hope you find this update useful.

Whilst most of us are still under lock down or self-isolating, there are plenty of people around. Even more so where the government slightly revised the restrictions on travel. We urge everyone to continue to take the necessary precautions in an effort to keep yourself safe both inside and outside of the development.

In the last week we experienced a bit of criminal activity. There was an incident that you need to be aware of. A Pharos reminder was sent, however if you are not registered to Pharos, we can confirm that a motor bike was stolen from the car park one night. The good news is that we liaised with the resident and managed to locate the bike and get back to the owner within approx. 30 minutes due to Sentra and First Port working quickly and efficiently together.

We take this opportunity to ask once again, that if you see or hear anything suspicious, whether it's a car with someone sitting in, or someone walking around that you do not recognise, then please do not hesitate to contact the gate house on 0208 502 9141 and they will inform security straight away should it be of an evening. During the day, the concierge will assist, however they will not put themselves in a position of risk; something I trust you can appreciate and understand. If necessary the police will be called.

If at any time you hear an alarm going off, please do not wait for someone else to contact the gate house. Please do it yourself. We want to encourage everyone to be neighbourly and look out for each other. There has already been some nice examples of this, so thank you. The quicker the concierge gets the call, the quicker a response can be instigated.

Security have already increased patrols and making every effort to be more visible. You may see them driving around with the emergency lights flashing and if you are walking around the development at night, you might be stopped and asked your address if they do not recognise you. We kindly ask that you do not take offence to this, it is simply precautionary in an effort to keep the development as safe as we possibly can.

There has been reports not in Repton Park, but within the local areas that there are people impersonating courier drivers. They are knocking on doors pretending to deliver a parcel, and when you answer the door they push their way into your property. Please remember, delivery drivers are not asking for signatures at this time and once they have knocked on your door they are placing the parcel on your door step and walking away.

The good news is that we have not had any recent reports of this on the park, but wanted to make you aware so you are mindful of this and can share the information with family and friends.

THINGS TO REMEMBER THAT CAN KEEP YOU SAFE

Can everyone please make the effort to adhere to the following, as it reduces the risk of you falling a victim to crime.

1. Keep your vehicle locked and do not display any valuable items inside it.
2. When disposing of personal data, please ensure it is shredded.
3. Please ensure your broadband is password protected.
4. Do not leave your windows unlocked if out.
5. If you have a house alarm, be sure to activate it.
6. Keep in contact with neighbours and look out for one another.
7. If you notice something suspicious, then report it.
8. If you see a crime being committed ring the police on 999.
9. If you have CCTV, double check it is working and on record.
10. Do not leave personal items such as prams and bikes outside your home.
11. If you have a side gate to your property, ensure it is locked.
12. Keep any keys away from your letter box.

For all non-emergency incidents you can ring the police on 101. You can also contact the Bridge police safer neighbourhood team and you can reach them at SNJI-Bridge@met.police.uk

SOCIAL GATHERINGS & VISITORS:

We have noticed that some residents have started to have friends and family members over. We take this opportunity to remind everyone of the government guidance and the social distancing measures in place.

Having gatherings does not conform to the government guidance, and residents should not be having people over; limiting your socialisation to people who live in the same household as you. If ignored, it increases the risk of the coronavirus being spread amongst the Repton Park community. We understand these are hard times and people will be missing interacting with family, friends and loved ones, however the government guidance is in place for a reason; to keep people safe, save lives and reduce to risk of spreading COVID19.

If we find any property with too many people visiting then we will have no choice but turn people away at the barrier. It is not action we wish to take, however under the circumstances we believe it to be necessary. Should this result in any of the onsite team getting abuse, including security, then the police will be called and action taken by First Port via the breach of lease or freehold transfer.

There are many ways on social media to keep in contact with friends, family and loved one. Facebook, Instagram, YouTube, Skype, Microsoft Teams, House Party and Zoom. We kindly ask that you focus your efforts in staying in contact via these means until things return to normal, and everyone is allowed to interact on a more personal level.

DOGS:

If you have a dog, please make sure that your dog is kept on a lead at ALL TIMES whilst being exercised on communal grounds. It is also important that you have your dog under your full control at all times.

Although you may be confident in the character of your dog, not everyone likes dogs so please be mindful of this. Security will be challenging dog owners if the site regulations are ignored.

Take care, and please stay safe. Assuring your best interests at all times,

Sentra & the onsite First Port Team.

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